



Federal Reserve Bank of Kansas City names Kim Robbins first vice president and chief operating officer

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In her new role, Robbins will work with President and Chief Executive Officer Jeff Schmid to lead the Bank's strategy and to ensure effective financial and operational performance, as well as risk management.



KANSAS CITY, MISSOURI – The Federal Reserve Bank of Kansas City announced today that [Kim Robbins](#), executive vice president and chief of Enterprise Services for Federal Reserve Financial Services, and a member of the Kansas City Fed's Management Committee, has been appointed first vice president and chief operating officer, beginning on March 1, 2024.

Robbins, who began her career at the Kansas City Fed in 1996, currently leads the team responsible for supporting the business functions of Federal Reserve Financial Services, including strategic planning, finance, risk and compliance, data, vendor

management and legal across the FRFS organization.

In her new role as the Kansas City Fed's first vice president and chief operating officer, Robbins will work with President and Chief Executive Officer Jeff Schmid to lead the Bank's strategy and to ensure effective financial and operational performance, as well as risk management.

Robbins' appointment was approved by the non-banker members of the Kansas City Fed's Board of Directors, as well as the Federal Reserve's Board of Governors in Washington, D.C. She will succeed Kelly Dubbert, who is retiring from the Bank at the end of February.

"Kim's long-track record of service and innovation, combined with her expertise about the Kansas City Fed and the Federal Reserve System, will be tremendous assets in her new leadership role," said Bank President Jeff Schmid. "She will continue to provide strong leadership for the Bank, the Tenth District and the Federal Reserve System, as we pursue the operational excellence the Bank is known for."

Robbins joined the Bank's Omaha Branch office in 1996 as an analyst in Cash Services and Human Resources and was promoted to a supervisory position in Savings Bonds in 1999. She left the Bank in 2000 and held several financial planning and merchandising positions at GAP Inc. and Payless ShoeSource prior to rejoining the Bank in 2007 as a manager in the

Customer Relations and Support Office. She was promoted to assistant vice president of the National Service Desk in 2010 and vice president in 2012.

In 2016, she was named vice president of the Financial Services Policy Committee and was promoted to senior vice president in 2017. In 2020, she was named chief administrative officer of the FedNow Service and played a crucial role in the development of the Federal Reserve's first new payments rail in 40 years. She was promoted to her current position in 2021.

Robbins is a graduate of the University of Nebraska, Lincoln, and holds a bachelor's degree in business administration.

As the regional headquarters of the nation's central bank, the Kansas City Fed and its branch offices in Denver, Oklahoma City and Omaha serve the seven states of the Tenth District: Colorado, Kansas, Nebraska, Oklahoma, Wyoming, northern New Mexico and western Missouri.

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