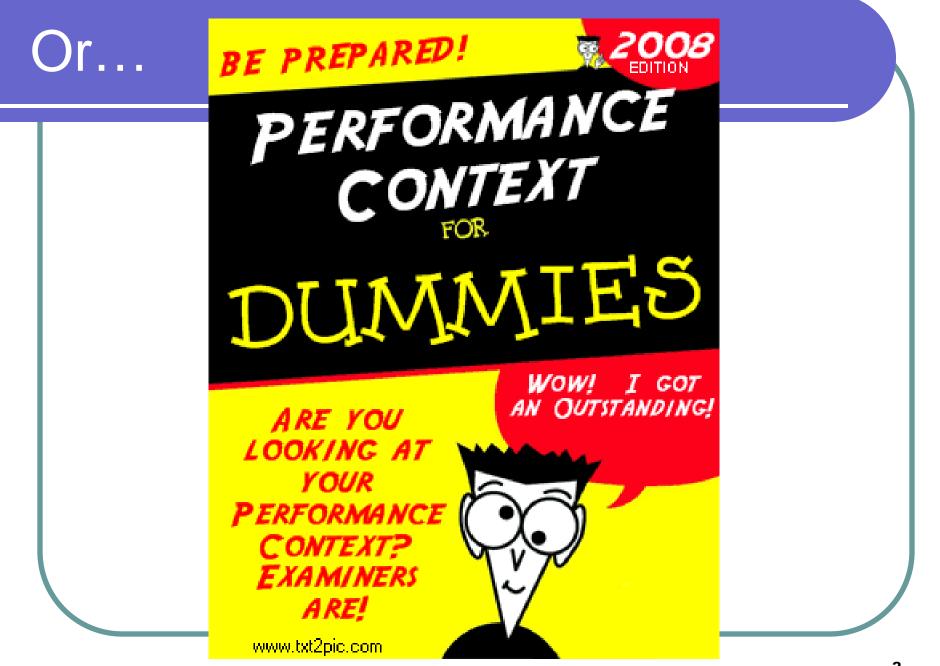
CRA PERFORMANCE CONTEXT





Upon completion, you should understand:

- What your performance context is;
- How it's considered; and
- How you can contribute to the examiners' understanding of your institution and assessment area.



Performance Context

CRA Fingerprint



Framing Performance Context

- Description of Institution
- Description of Assessment Area
- Other Considerations

Performance Context

- Description of Institution
 - 1. Background
 - 2. Ability and Capacity
 - 3. Holding Company / Affiliates / Subsidiary



Description of Institution

1. Background

- Year Established
- General Business Strategy
- Assessment Areas / Number of Offices
- Other Facilities (ATMs / LPOs)

Description of Institution

- 2. Ability and Capacity
 - Financial Data
 - Asset Size and Mix
 - Capital Levels
 - Liquidity Levels
 - Profit Margins
 - Lending Focus
 - Loan Portfolio Mix (Originations & Purchases)



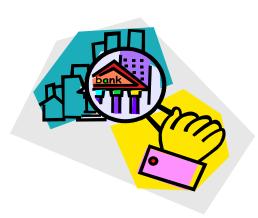
Description of Institution

- 3. Holding Company / Affiliate / Subsidiary
 - Size and Nature of Business
 - Influence on Bank's CRA Activities



Performance Context

- Description of Assessment Area
 - 1. Specific Description & Demographic Data
 - 2. Economic Data
 - 3. Community Contacts



Description of Assessment Area

- 1. Specific Description
 - Physical Description
 - Number of Census Tracts
 - Census Tract Anomalies
 - Demographics
 - LOW, MOD, MID, UPP tracts & families
 - Housing Data
 - Small Business / Small Farm Data



Description of Assessment Area

2. Economic Data

- Area's Economic Condition
 - Employment Data
- Economic Forces
 - Major Employers
- Competition
 - Comparable Institutions

Description of Assessment Area

3. Community Contacts

- Insight Into Area's Economic Condition
- Insight Into Changes in Area's Description
- Insight Into Area's Credit Needs
- Insight Into Institutions' Response

Other Performance Context Considerations

- CRA-Related Complaints
 - Institution-received complaints
 - Regulator-received complaints
- Discriminatory or Illegal Credit Practices
 - ECOA or FHA discrimination violations
 - HOEPA violations
 - FTC Act Section 5 violations
 - RESPA Section 8 violations
 - TILA Right of Rescission violations



ACTION STEPS

1. Develop a performance context for your institution;

2. Expand your realm of contacts and questions beyond potential customers and customer-related questions;

 Finally, once you have developed your performance context, keep it updated.

QUESTIONS????

